Siemens PTI Request for User Files

In order for Siemens PTI to address specific issues encountered by licensees, we will often request user files that may contain a licensee's confidential or proprietary information. Siemens PTI treats all information provided by its licensees as confidential and will not disclose any files or specific data contained in any files to third parties without your consent. Siemens PTI maintains confidentiality agreements with many parties such as ISO's and RTO's. Siemens PTI opinion is that separate NDA's to address specific trouble tickets is not necessary. However, if you feel that an NDA is required by your organization, we can provide you our standard confidentiality agreement upon request.